

Innovations in Parent and Staff Training

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Presentation Overview

- Importance of behavioral training
- Issues related to behavioral staff and parent training
- Types of skills that need to be taught
- Procedures that have been used
 - Behavioral skills training and video modeling
- Literature review on those procedures
- Current research
- Clinical and research recommendations



What is Training?

- Teaching a person a particular skill or set of behaviors
- Verbal
 - Lectures
 - Discussions
 - Books
- Performance
 - Modeling
 - Practice
 - Feedback



Reid & Fitch, 2011

Who Needs Training?

- 210 days (in school) x 6 hours/day = 1260 hours with staff
- 155 days (at home) x 24 hours/day + 18 hours/day x 210 days = 7500 hours with parents
- A lot of time for learning in both environments
- Imperative that we train both staff and parents

Why do Behavioral Training?

- Evidence-based
 - Research support
- Combines verbal and performance training
 - Didactic and behavior
- Ensures competency
 - Meet some sort of criterion, procedural integrity
- Should include continued supervision
 - Although we might slip up here



Why is Training often Neglected?

- Lack of knowledge regarding evidence-based training procedures (Reid, Parsons, Lattimore, Towery, & Reade, 2005)
- Training can be time consuming and effortful (Phillips, 1998)
- Need additional research that targets these issues



Challenges Related to Training Staff

- Difficult job that requires a specific skill set



Challenges Related to Training Staff

- Hire only those who have this skill set?



Challenges Related to Training Staff

- What are we to do?



What can we do?

- ID most difficult skills and focus on teaching those
 - Communicating effectively
 - Incidental or naturalistic teaching
 - Clinical decision making
 - Evaluate claims about interventions
 - Generalization of skills
 - Training others



What can we do?

- Train other important skills too
 - Preference assessments
 - Functional behavior assessments
 - Discrete trial teaching (DTT)
 - Activity schedules
 - Reinforcement procedures
 - Guided compliance



What can we do?

- Train effectively
 - Focus on procedural integrity
- Use evidence-based practices to train
 - Behavior skills training
 - Video modeling
- Evaluate social validity
 - Ask staff what they think, will staff use what they've learned?
- Assess maintenance
 - Will staff continue to do it?



Behavior Skills Training (BST)

- Instructions
- Modeling
- Rehearsal
- Feedback

(Miltenberger, 2004; Reid & Parsons, 2006)




Behavior Skills Training (BST)

- Instructions
 - Modeling
 - Rehearsal
 - Feedback
- 
- Verbal

Parsons & Reid, 2012



Behavior Skills Training (BST)

- Instructions
- Modeling
- Rehearsal  Performance
- Feedback

Parsons & Reid, 2012



Benefits of BST

- Provides learners an opportunity to:
 - Observe & practice the desired behavior
 - Receive feedback
- Provides trainers an opportunity to ensure that learners are able to perform the new skill
- **Group BST:** (Bishop & Kenzer, 2012; Miltenberger, 2004; Parsons, Rollyson, & Reid, 2012)
 - More efficient
 - Learn from others during rehearsal and feedback
 - Generalization may be enhanced



Previous Research

- Successful in training staff a wide variety of skills across a variety of settings
 - Communicating effectively (e.g., Miltenberger & Fuqua, 1985)
 - Incidental or naturalistic teaching (e.g., Fetherston & Sturmey, 2014; Ryan, Hemmes, Sturmey, Jacobs, & Grommet)
 - Preference assessments (e.g., Lipschultz, Vladescu, Reeve, Reeve, & Dipsey, 2015; Weldy, Rapp, & Capocasa, 2014)
 - Functional behavior assessments (e.g., Lambert, Bloom, Kunnavatana, Collins, & Clay, 2013)
 - Discrete trial teaching (DTT) (e.g., Fetherston & Sturmey, 2014; Sarakoff & Sturmey, 2004; Severtson & Carr, 2012)
 - Activity schedules (e.g., Fetherston & Sturmey, 2014)

Can BST be used to Teach more Challenging Skills?

- Clinical decision making (data-based decisions)
- Evaluate claims about interventions
- Train other trainers
- Generalization

Can BST be used to Teach more Challenging Skills?

- Clinical decision making
- Evaluate claims about interventions (e.g., Love, Carr, LeBlanc, & Kisamore, 2013)
- Train other trainers (e.g., Parsons, Rollyson, & Reid, 2012)
- Generalization (e.g., Cordier, Reeve, Reeve, Vladescu, & Sturmey, in preparation)



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Training Behavioral Research Methods to Staff in an Early and Intensive Behavioral Intervention Setting: A Program Description and Preliminary Evaluation

Jessa R. Love, James E. Carr, Linda A. LeBlanc, and
April N. Kisamore

Western Michigan University

The Scientist-Practitioner Model

- Science and practice are inseparable
 - What advances one advances the other (Witmer, 1907/1996)
- 3 Roles: (Hayes, Barlow, & Nelson-Gray, 1999)
 - Consumer of research
 - Evaluator of interventions
 - Researcher



Single-case Methodology in ABA

- Effective clinicians:
 - Evaluate interventions on an on-going basis
 - Make data-based changes as needed
- Effective scientists:
 - Demonstrate experimental control over behavior change



Scientist-practitioners in EIBI

- A scientist-practitioner approach would be helpful:
 - Research should be directly applicable to clinical problems
 - Foster scientific thinking that is useful in developing and evaluating interventions even outside a specific research protocol



Research in EIBI Settings

- Data-based decisions and intervention evaluations are critical
 - BACB code of ethical conduct
- Why might data-based decision-making and intervention evaluations be difficult in these settings?
 - Inadequate training for direct-care staff
 - Methods courses may not address research in clinical settings
 - Contingencies may not support research or contact with research



Purpose

- Evaluate a modified BST approach for training staff to design and implement single-case research protocols in an EIBI setting
 - Are participants able to learn the necessary skills?
 - Are participants able to apply those skills?
 - Are participants satisfied with the training and experience?



Participants

- 24 Clinical supervisors & senior therapists
 - CS: caseload of clients, develop and supervise individual treatment plans
 - ST: assist CS, supervise instructor therapists who work directly with the clients
- Organization providing EIBI services
- Ontario, Canada
- Demographic Questionnaire



| Table 1. <i>Demographic Information</i> | | | |
|---|-------------------------|------------------------|----------------------|
| | | Mean (years) | Range (years) |
| Age | | 29.5 | 25 – 39 |
| Duration of Experience | | 5.5 | 2.9 – 9.2 |
| | | Number of Participants | Percentage of Sample |
| Sex | Male | 2 | 8.3% |
| | Female | 22 | 91.7% |
| Position | Senior Therapist | 20 | 83.3% |
| | Clinical Supervisor | 4 | 16.7% |
| Degree | High School Diploma | 1 | 4.2% |
| | Bachelor's | 18 | 75.0% |
| | Master's | 5 | 20.8% |
| Discipline | Psychology | 13 | 54.2% |
| | Behavior Analysis | 6 | 25.0% |
| | Linguistics | 3 | 12.5% |
| | English | 2 | 8.3% |
| | Behavior Science Tech. | 2 | 8.3% |
| | Early Education | 1 | 4.2% |
| | Applied Science | 1 | 4.2% |
| | Special Education | 1 | 4.2% |
| | Sociology | 1 | 4.2% |
| | None | 19 | 82.6% |
| Certification | BCBA | 4 | 17.4% |
| | No | 6 | 25.0% |
| Methods Course | Undergraduate | 11 | 45.8% |
| | Graduate | 5 | 20.8% |
| | Both (undergrad & grad) | 2 | 8.3% |
| Performance | | | |
| Management Training | Yes | 9 | 37.5% |
| | No | 15 | 62.5% |

Curriculum: 8 Modules

1. Measurement
2. IOA & Procedural Integrity
3. Data Sheets
4. Single-case Designs
5. Graphing
6. Research Ethics & Informed Consent
7. Protocol Implementation
8. Protocol Development

1. Measurement

- Reasons for & importance of measurement
- Operational definitions
- Event, trial, and momentary time sampling
- When to use, how to report data

2. IOA & Procedural Fidelity

- Assessing reliability of data - why and how
- Measuring fidelity of IV
- Frequency of IOA and fidelity assessments
- Standard acceptable results



3. Data Sheets

- Creating user-friendly data sheets
- Necessary components
- Piloting data sheets
- Samples

4. Single-case Design

- Experimental control
- Reversal, multiple baseline, alternating treatments
- When & how to use each design



5. Graphing

- Step-by-step instructions
- Visual inspection
- Samples

6. Research Ethics & Informed Consent

- Confidentiality of data, risks to participants, falsification of data
- Developing consent documents & obtaining consent
- Sample informed consent documents
- Conducting research with clients



7. Protocol Implementation

- Instructions for running sessions
 - Scheduling
 - Planning IOA and fidelity assessments
 - Managing Data
- Practice running sessions

8. Protocol Development

- How to develop a protocol
- Develop a protocol & materials
 - Given a relevant research question



Structure of Training

- Pre-test
- Lectures (*Instructions & Modeling*)
- Supplementary reading when applicable
- Homework (*Rehearsal & Feedback*)
- Post-test



Evaluation of Training (Kirkpatrick, 1967)

- **Learning, Behavior, Reactions, Results**
- **Learning**
 - Principles, facts, and techniques learned
 - Acquisition of verbal information
 - Application evaluated elsewhere
 - Pre-test vs. Post-test scores
 - Content taken directly from lectures



Evaluation of Training (Kirkpatrick, 1967)

- **Learning: Inter-rater Agreement**

- 2nd independent rater, with key
- *Agreement* = both raters providing same score for a given question on a given test
- Pre-tests:
 - 33% of tests (range 29-41%)
 - Average agreement: 95% (range 87-99%)
- Post-tests:
 - 30% of tests (range 26-32%)
 - Average agreement: 95% (range 90-98%)



Evaluation of Training (Kirkpatrick, 1967)

- **Behavior**

- Changes in participant behavior that result from training
- Maintenance & application of information in non-training environment
- Homework assignments
- Inter-rater agreement:
 - 32% of assignments (range 27-40%)
 - Average agreement: 94% (range 90-100%)

Evaluation of Training (Kirkpatrick, 1967)

- **Reaction**

- Participants' subjective views of training
- Social validity questionnaire:
 - Value of goals
 - Satisfaction with knowledge and skills acquired
 - Satisfaction with teaching procedures
 - Rating of workload
 - Evaluation of improvement in knowledge and skills
 - Most helpful training component
 - Preferred teaching method
 - Recommendation for other staff



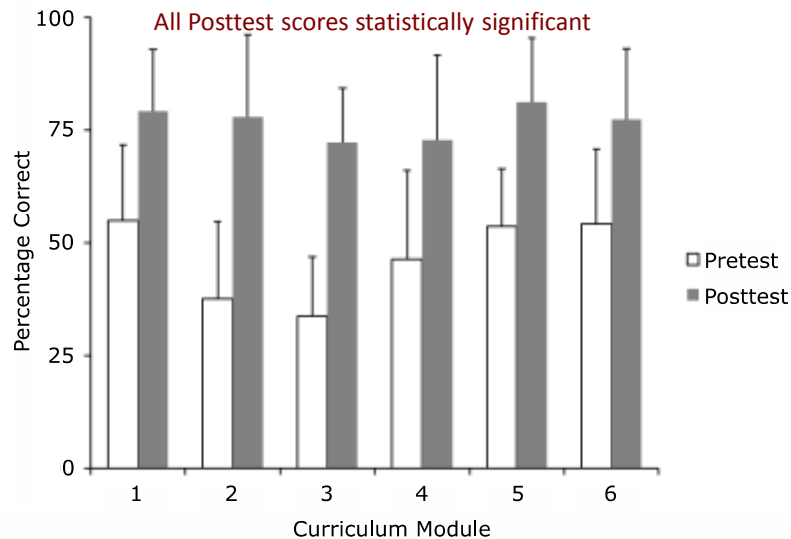
Evaluation of Training (Kirkpatrick, 1967)

- **Results: Follow-up Investigation**

- Tangible results of training for the organization
- Comparing research activity of participants before and 1-year after training:
 - # of single-case design research projects
 - # presented at professional conferences
 - # published or submitted to peer-reviewed journal
- 2 of 24 (8%) reported being involved in research
- 1 of 24 (4%) reported a project presented at a conference



Were participants able to learn the necessary skills?



Were participants able to learn the necessary skills?

- In Kirkpatrick's framework, Learning refers only to acquisition of verbal knowledge
- Background knowledge makes it easier for an individual to take part in research
- Need not seek out reference materials to gather all information

Were participants able to learn the necessary skills?

Bachelor's (n=13) vs. Master's (n=5)

- 2 MANOVA tests
- Significant relationship between degree and performance on pre-tests: $F(6,11)=5.02$, $p=0.01$
- Participants with a Master's degree performed significantly better on Modules 1, 2, 4, 5, & 6
- No significant relationship on post-tests: $F(6,11)=2.56$, $p=0.84$
- Relatively small sample size



Were participants able to learn the necessary skills?

Bachelor's (n=13) vs. Master's (n=5)

- Participants with a Master's entered training with more background knowledge
- Training brought all performance to a similar level
 - Refresher for participants with previous graduate training
 - New teaching for those without previous graduate training



Were participants able to learn the necessary skills?

Present vs. Absent from Lecture

- Modules with several absent participants: 1, 2, & 5
- 2 sample t-tests
- No statistically significant differences in performance found (small sample size)
- Absent participants still accessed materials, could discuss with peers, ask questions



Were participants able to apply the skills?

Table 3. *Performance on Homework Assignments.*

| Module # | Assignment | n | Mean Score (SD) |
|----------|---|----|-----------------|
| 1 | Measuring behavior & reporting data | 24 | 90.8 (9.9) |
| 2 | Calculating & evaluating IOA | 24 | 98.0 (2.8) |
| 3 | Creating a data sheet | 24 | 85.5 (11.3) |
| 4 | Matching research questions with designs, formulating example questions for designs | 22 | 84.5 (13.7) |
| 5 | Creating several graphs | 22 | 84.8 (14.5) |
| 6 | Developing application materials for institutional review board | 20 | 93.8 (4.7) |
| 7 | Conduct several research sessions following a protocol | 18 | 85.5 (3.0) |
| 8 | Develop a protocol to answer a research question | 18 | 93.6 (2.8) |

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Were participants able to apply the skills?

Bachelor's (n=13) vs. Master's (n=5)

- MANOVA test
- No significant relationship with performance on homework $F(6,11)=2.196$, $p=.122$
- Small sample size

Were participants able to apply the skills?

Present vs. Absent from Lecture

- 2 sample t-tests
- No statistically significant differences in performance found
- Absent participants still accessed materials, could discuss with peers, ask questions
- Small sample size



Were participants able to apply the skills?

- Variability across assignments
 - Variation in skills required to complete assignments & difficulty
- Variability between participants
 - Variability in prior experience with material



Were participants able to apply the skills?

- No pre-training measures of performance on homework
 - Infer that performance was a function of training
 - Some skills may have already been in participants' repertoires



Were participants satisfied with the training and experience?



| Table 4. <i>Results of Social Validity Questionnaire.</i> | | | |
|---|-----------------------|-------------------|------------|
| Question | Response | # of Participants | Percentage |
| 1 Value of goal | Highly | 11 | 91.7% |
| | Somewhat | 1 | 8.3% |
| 2 Satisfaction with knowledge and skills | Very satisfied | 6 | 50% |
| | Somewhat satisfied | 6 | 50% |
| 3 Satisfaction with teaching procedures | Very satisfied | 5 | 41.7% |
| | Somewhat satisfied | 6 | 50% |
| | Somewhat dissatisfied | 1 | 8.3% |
| 4 Rating of workload | Heavy | 7 | 58.3% |
| | Reasonable | 5 | 41.7% |
| 5 Improvement in knowledge and skills | A lot | 7 | 58.3% |
| | Somewhat | 5 | 41.7% |
| 6 Helpful training component | Lectures | 5 | 41.7% |
| | Homework | 6 | 50% |
| | Readings | 1 | 8.3% |
| | Final projects | 5 | 41.7% |
| 7 Preferred teaching method | Lectures | 6 | 50% |
| | Rehearsal | 4 | 33.3% |
| | Feedback | 4 | 33.3% |
| 8 Recommendation for other staff | Definitely | 12 | 100% |

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Implications

- Modified BST-approach to staff training was effective in training therapists to design and implement single-case research protocols
- Addresses the lack of this training for staff without formal graduate-level coursework
- Unreasonable to expect all EIBI therapists to acquire graduate training
- Potentially large impact on amount of research published from EIBI settings



Implications

- Heterogeneous group of staff
- Organizational culture must be considered for external validity
 - Research highly valued
 - Supportive environment
 - Incentives for involvement in research
 - Many staff view opportunity as a reward



Implications

- Impact on clinical practice
- Relevant to data-based clinical practice outside context of research protocols
 - Operationally defining behavior
 - Creating data sheets
 - Graphing



Limitations

- Lengthy duration of training: attrition, motivation
- Atypical rehearsal: no direct observation of behavior, feedback based on products
- Labor intensive: development of materials, grading, feedback
 - No treatment integrity measures, but low-risk
 - Replications will require administrative support & resources



Future Research

- Follow-up investigation
- Video recorded lectures
- Revise curriculum and test in other ABA settings
 - Day programs for adults with DDs
- Evaluate training with more senior staff
 - Current model – provided research question
 - Future model – how to develop questions



What is it about BST that Works?

Behavioral Interventions

Behav. Intervent. **27**: 75–92 (2012)

Published online in Wiley Online Library

(wileyonlinelibrary.com) DOI: 10.1002/bin.1339

COMPONENT ANALYSIS OF BEHAVIOR SKILLS TRAINING IN FUNCTIONAL ANALYSIS

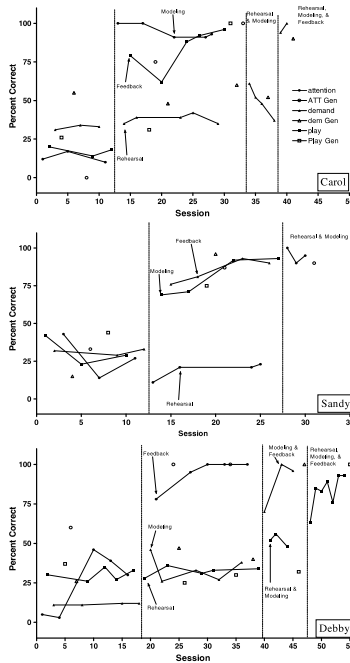
John Ward-Horner^{1,2*} and Peter Sturmey^{1,2}

¹The Graduate Center, CUNY, 365 Fifth Avenue, New York, NY 10016, USA

²Queens College, 65-30 Kaseena Blvd, Flushing, New York, NY 11367, USA

Component Analysis

- Of individual components to determine which most effective or critical
 - Instructions
 - Modeling
 - Rehearsal
 - Feedback



Results

- Feedback most effective and critical component
 - Modeling also effective for some
 - 2 of 3 rated feedback as favorite
 - 1 rated modeling as favorite



Does it always work?

- Generalization of skills (Stokes & Baer, 1977)
 - Behavior occurs in novel settings, with novel people, and within skill sets
 - Across responses and skill sets (Fetherston & Sturmey, 2014)
 - Across and within instructional areas (Cordier, Reeve, Reeve, Vladescu, & Sturmey, manuscript in preparation)



Combining Behavior Skills Training and Generalization Strategies To Train Staff Across and Within Instructional Areas

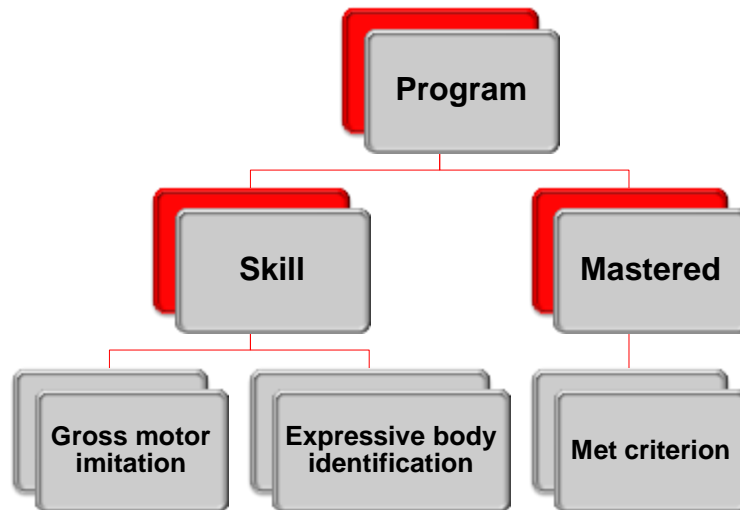
Jessica L. Cordier, Sharon A. Reeve,
Kenneth F. Reeve, Jason C. Vladescu
Caldwell University

Peter Sturmey
Queens College

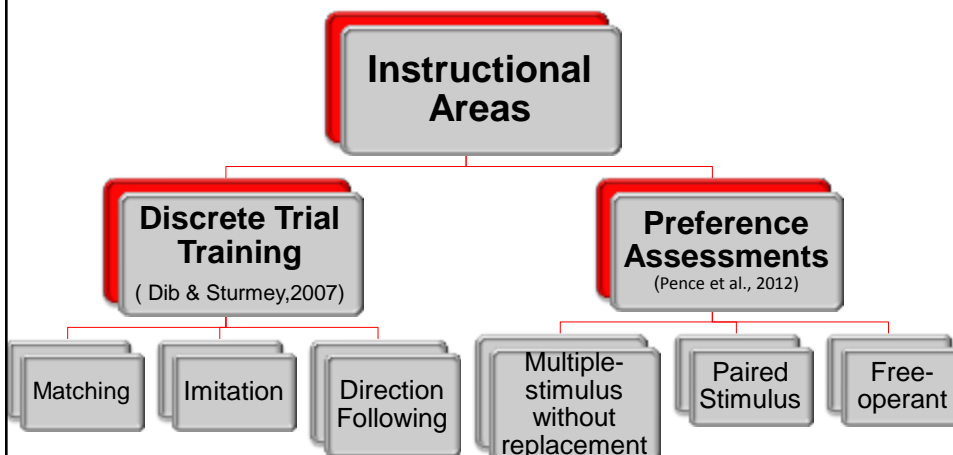


| Procedure | Research |
|--------------------------------|--|
| Assessment | Gianoumis, Seiverling, & Sturmey, 2012; Iwata, Wallace, Kahng, Lindberg, Roscoe, Conner, Hanley, Thompson, & Worsdell, 2000; Lambert, Bloom, & Kunnavatana, 2013; Lavie & Sturmey, 2002; Moore, Edwards, Sterling-Turner, Riley, DuBard, & McGeorge, 2002; Pence, Peter, & Tetreault, 2012 |
| Language | Gianoumis et al. 2012; Madzharova, Sturmey, & Jones, 2012; Nigro-Bruzzi & Sturmey, 2010; Rosales, Stone, & Rehfeldt, 2009; Ryan, Hemmes, Sturmey, Jacobs, & Grommet, 2008; Seiverling, Pantelides, Ruiz, & Sturmey, 2010; Wood, Luiselli, & Harchik, 2007 |
| Discrete trial training | Dib & Sturmey, 2007; Fetherston & Sturmey 2014; Koegel, Russo, & Rincover, 1977; Sarokoff & Sturmey, 2004; Sarokoff & Sturmey, 2008 |
| Activity Schedules | Fetherston & Sturmey, 2014 |

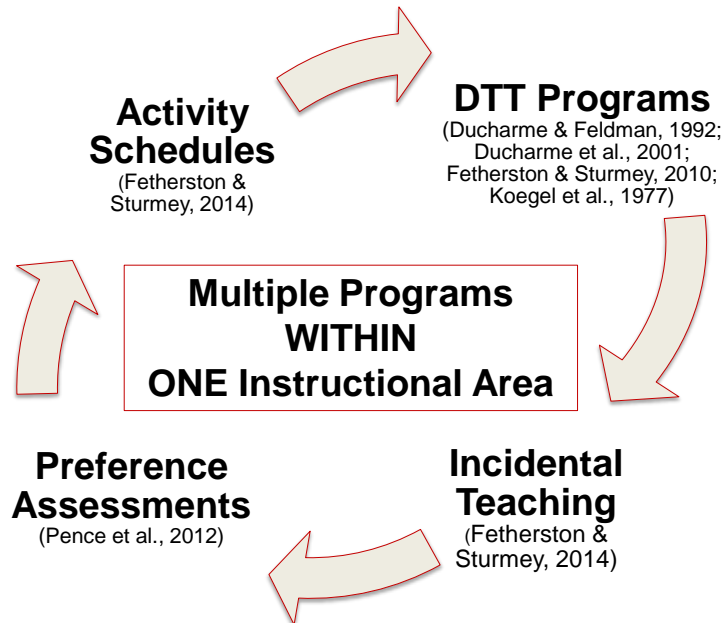
Learner Programs



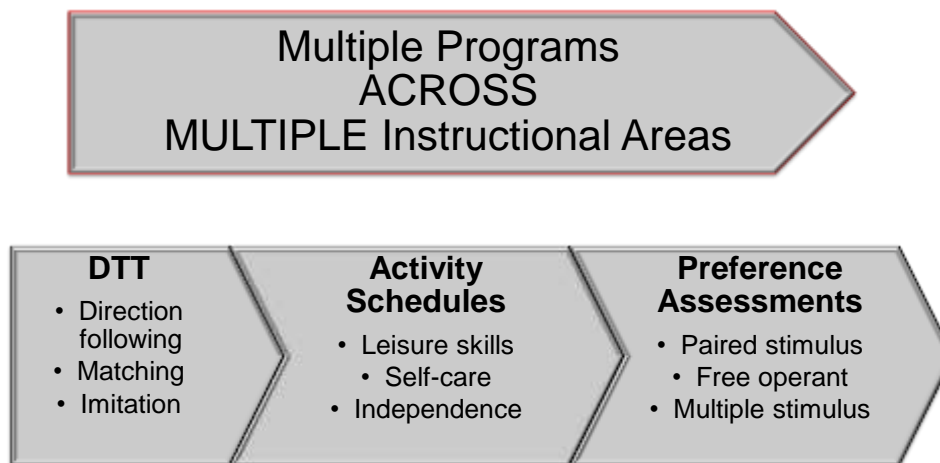
Instructional Areas and Programs

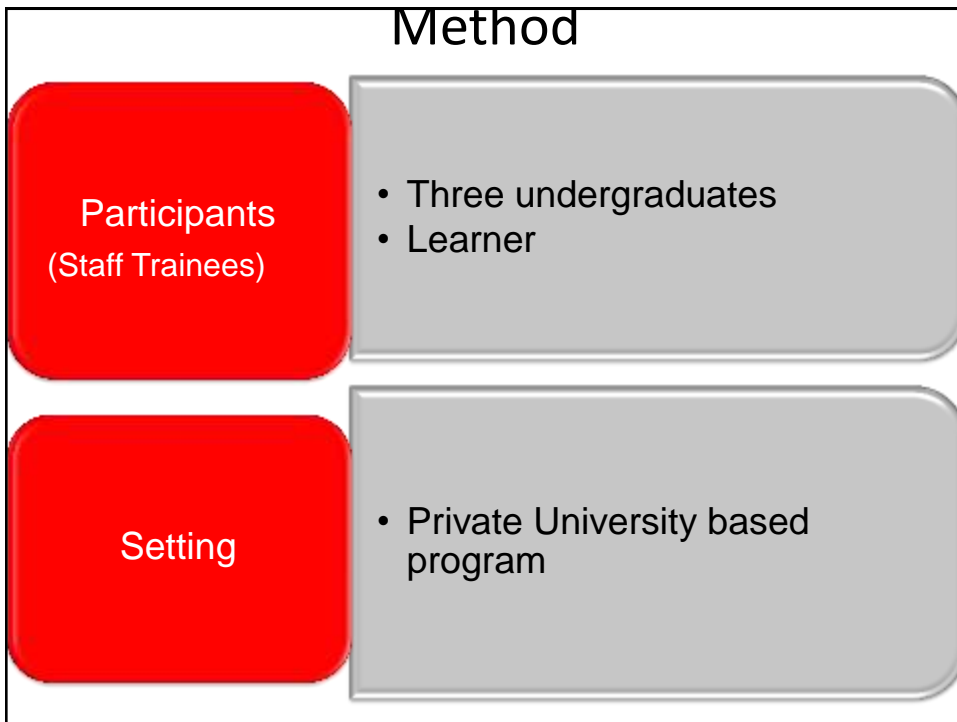


Instructional Areas and Programs



Instructional Areas and Programs





| Instructional Area | Programs | Within-Instructional Area Probe | Across Instructional Area Probe |
|------------------------------|---|---------------------------------|---------------------------------|
| DTI | <ul style="list-style-type: none"> • Identification of Colors • Identification of Body parts • One-Step Directions | GMI | |
| Activity Schedule | <ul style="list-style-type: none"> • Self-Help • Independent Activity • Build a model | Leisure | |
| Preference Assessment | <ul style="list-style-type: none"> • Multiple Stimulus Without Replacement • Single Stimulus • Free Operant | 1 Untrained Program | |
| Token Economy | | | Check Marks |

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Dependent Measures

DTI Components

(Adapted from Dib & Sturmey, 2007; Fetherston & Sturmey, 2014; Sarokoff & Sturmey, 2004)

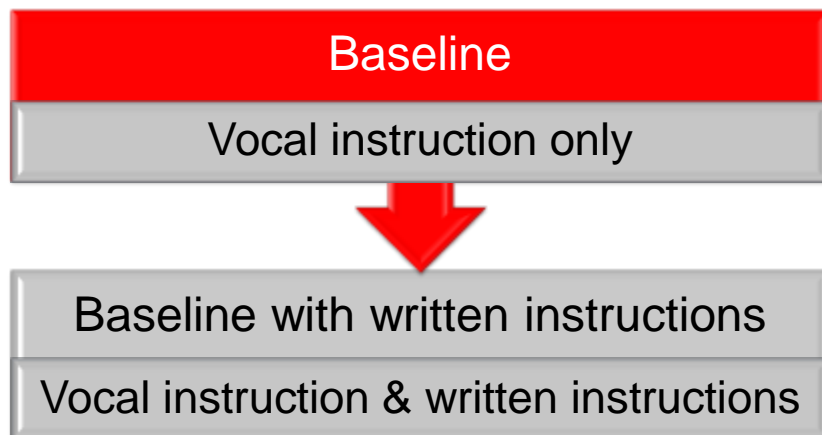
- Attending behavior
- Present the task and verbal instruction
- Deliver a prompt
- Error correction
- Praise statement and access to snack
- Score data
- Wait 5 s
- Score data
- Ignore off task behavior

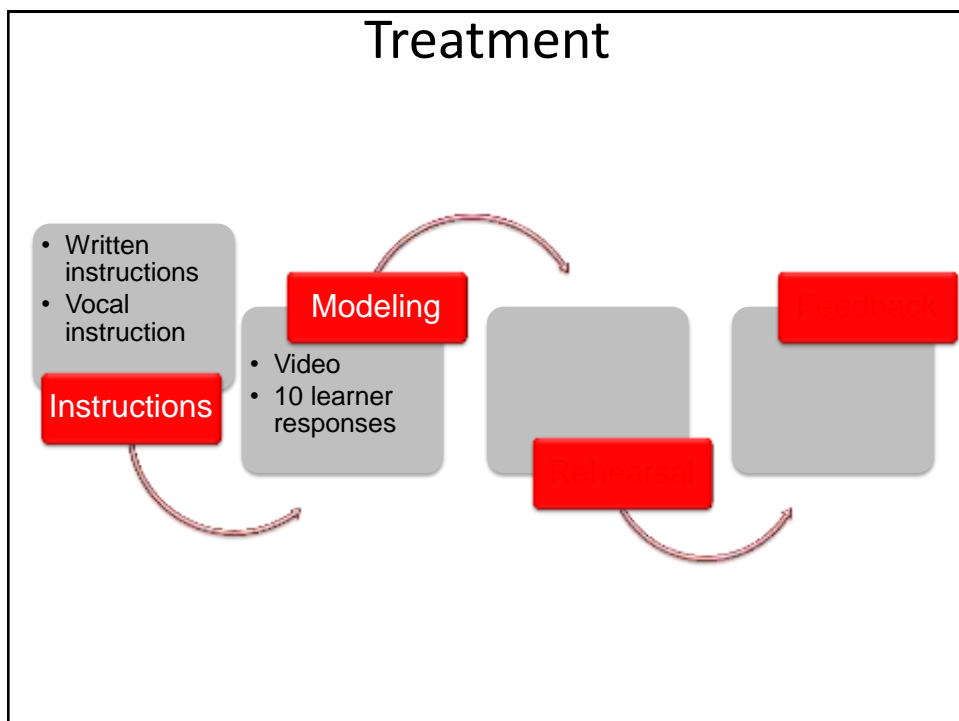
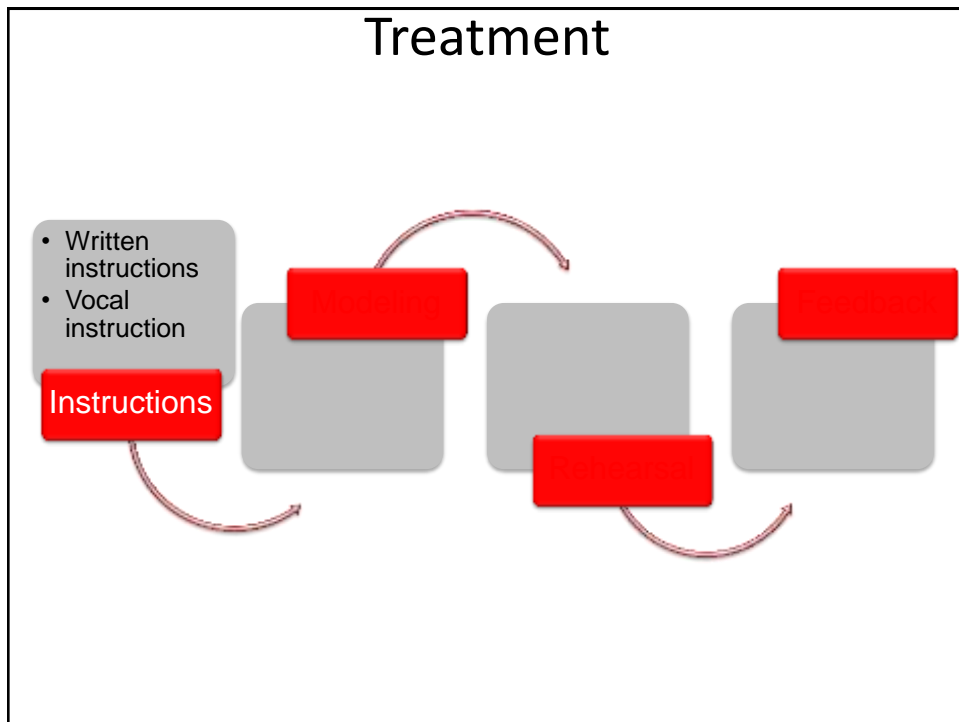
Experimental Design

- **Multiple-baseline across instructional areas**
 - DTI
 - Preference assessments
 - AS
 - Token Economies



Experimental Conditions





Learner Responses

- A. Oriented in the absence of off task behavior
- B. Not oriented and engages in off task behavior
- C. Did not engage in the task when presented
- D. Incorrect response
- E. Requested or touched another item in the room unrelated to the task
- F. Tolerated the prompt or representation of the trial
- G. Resisted the prompt by attempting to leave the instructional area
- H. Independent correct response
- I. Independent correct response followed by an incorrect response
- J. Independent correct response followed by off task behavior

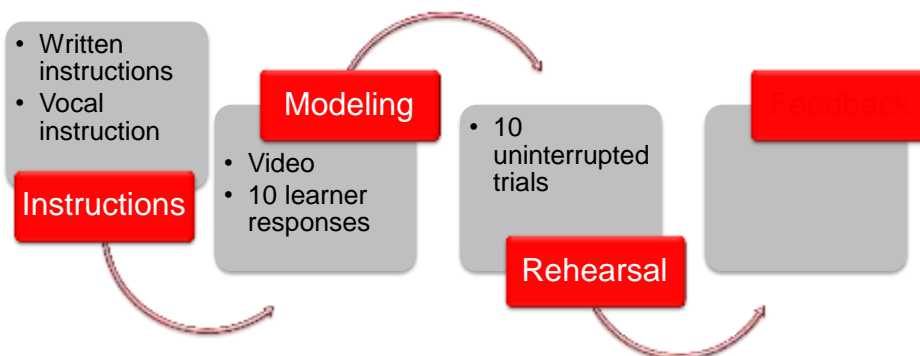
Learner Responses

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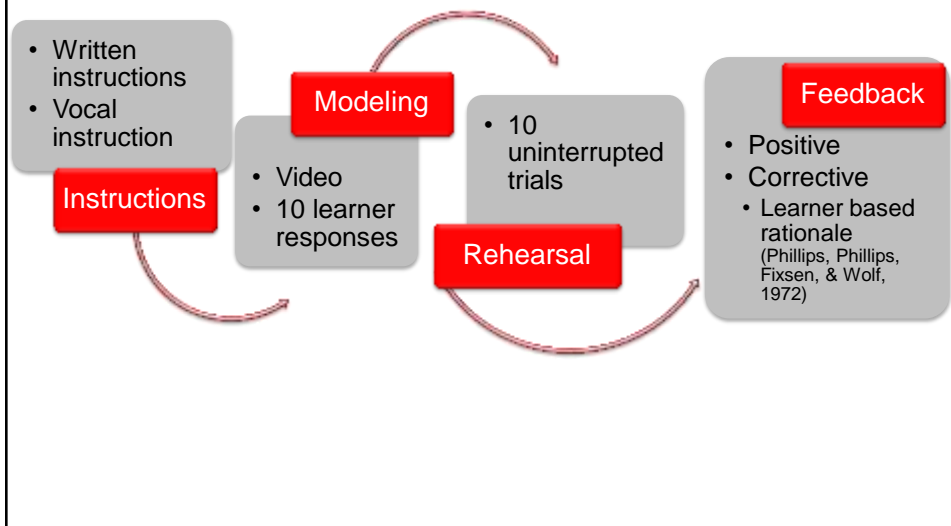
Learner Responses

- A. Oriented in the absence of off task behavior
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Treatment



Treatment

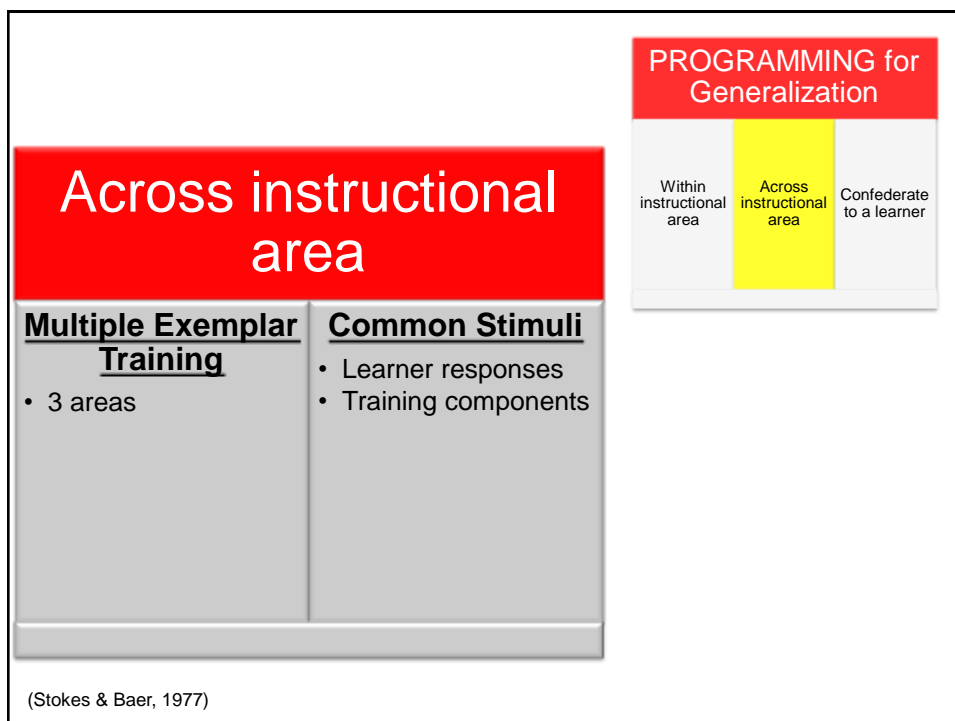
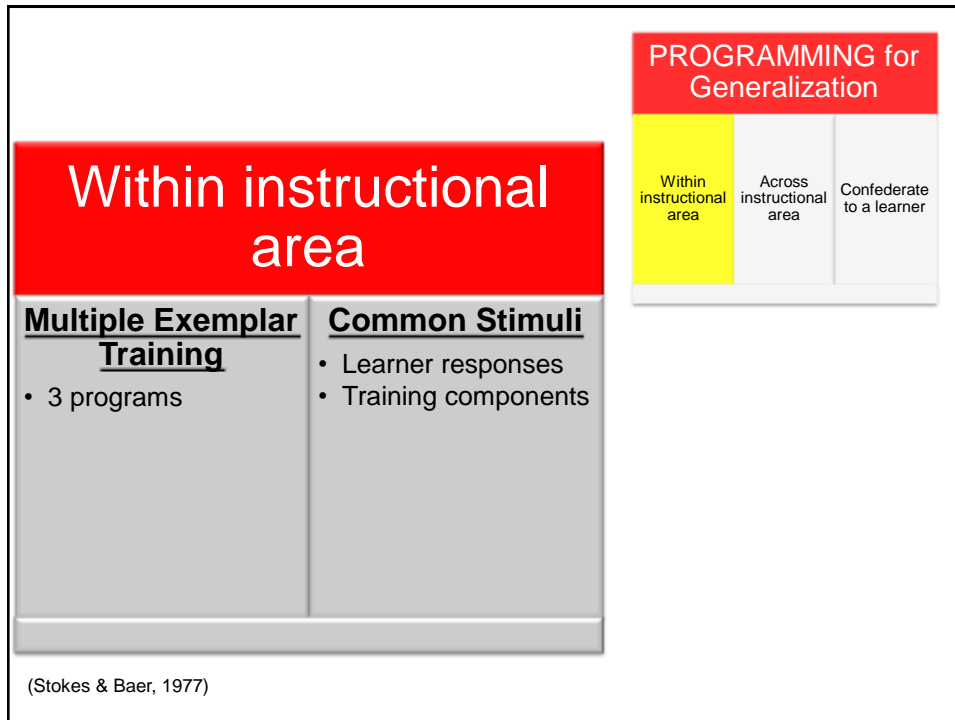


PROGRAMMING for Generalization

**Within
instructional
area**

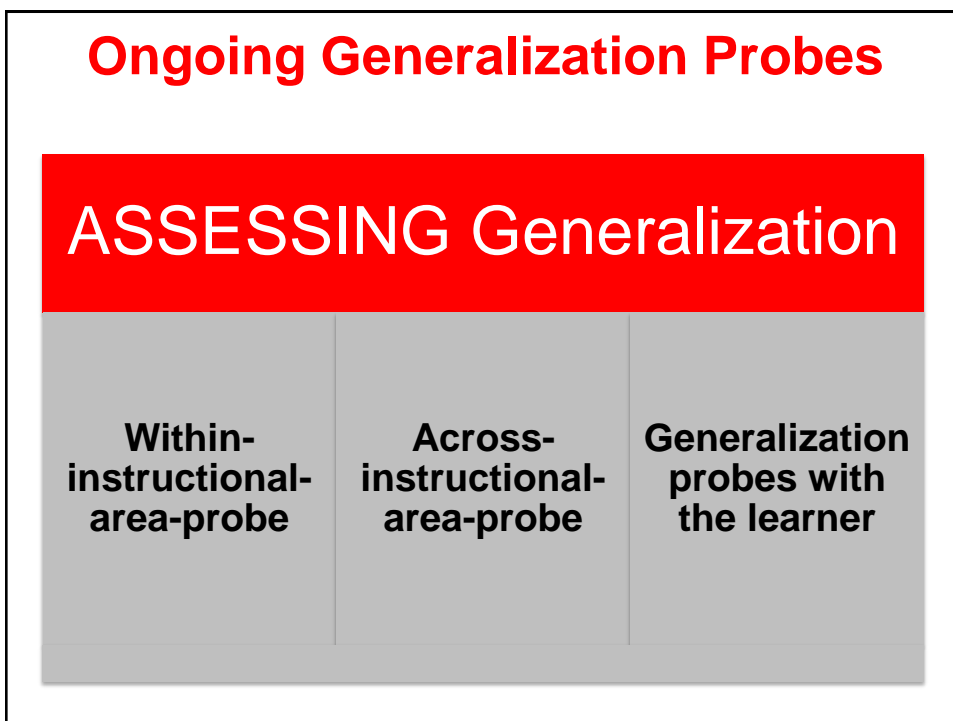
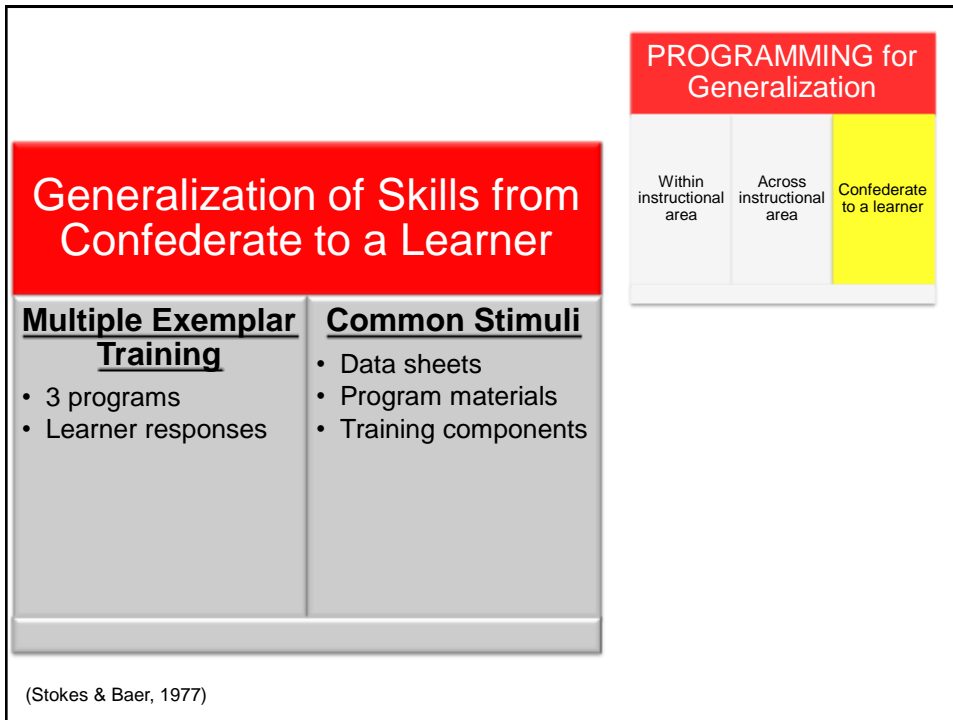
**Across
instructional
area**

**Confederate
to a learner**



| Components | DTI | Preference Assessment | Activity Schedule | Token Economy |
|----------------------------------|-----|-----------------------|-------------------|---------------|
| Attending behavior | X | X | X | X |
| Present the task and instruction | X | X | X | X |
| Prompt | X | | X | |
| Error correction | X | | X | |
| Praise | X | X | X | X |
| Wait 5s | X | | | |
| Ignore off task behavior | X | X | X | X |
| Block attempts | | X | | |
| Access to item | X | X | X | X |
| No selection | | X | | |
| Remove unselected items | | X | | |
| Rotate items | | X | | |
| Reset | | | | X |
| Prompt to remove picture | | | | X |
| Score data | X | X | X | X |

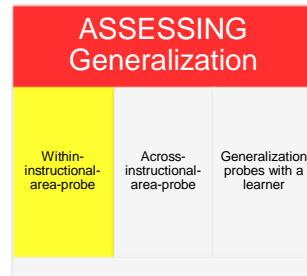
| Components | DTI | Preference Assessment | Activity Schedule | Token Economy |
|----------------------------------|-----|-----------------------|-------------------|---------------|
| Attending behavior | X | X | X | X |
| Present the task and instruction | X | X | X | |
| Prompt | X | | X | |
| Error correction | X | | X | |
| Praise | X | X | X | X |
| Wait 5s | X | | | |
| Ignore off task behavior | X | X | X | X |
| Block attempts | | X | | |
| Access to item | X | X | X | X |
| No selection | | X | | |
| Remove unselected items | | X | | |
| Rotate items | | X | | |
| Reset | | | | X |
| Prompt to remove picture | | | | X |
| Score data | X | X | X | X |



Ongoing Generalization Probes

**Within
Instructional Area**

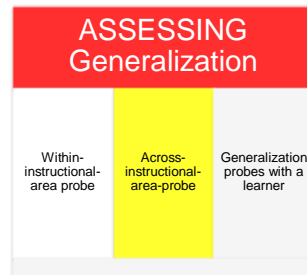
- Baseline conditions (i.e., without written instructions)
- Every three sessions
- Novel program with confederate



Ongoing Generalization Probes

**Across
Instructional Area**

- Baseline with written instructions
- Every fourth session
- Novel instructional area with confederate



Ongoing Generalization Probes

Generalization Probes with a Learner

- After training probes
- Baseline conditions (i.e., without written instructions)

ASSESSING Generalization



Within-instructional-area-Probe

Across-instructional-area-probe




Generalization Probes with a Learner

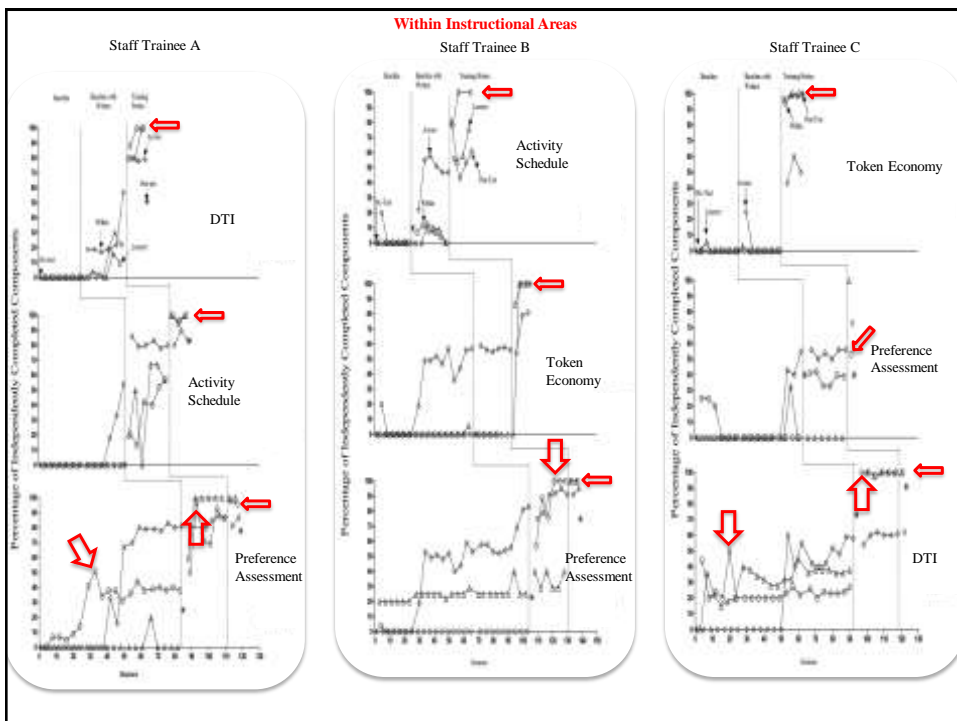
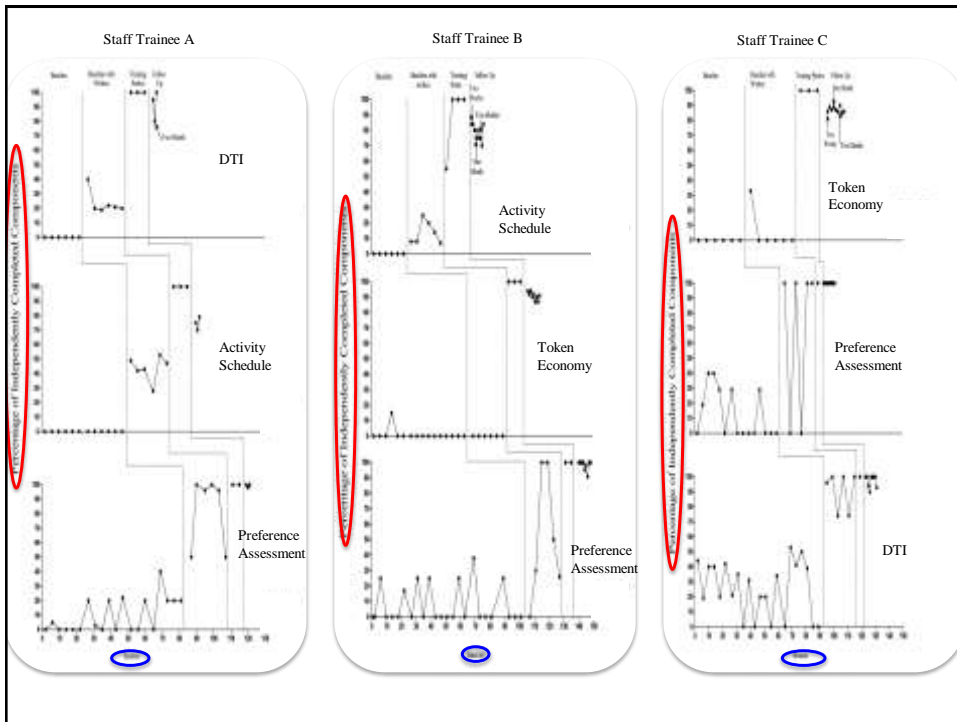
Data Collection and Analysis

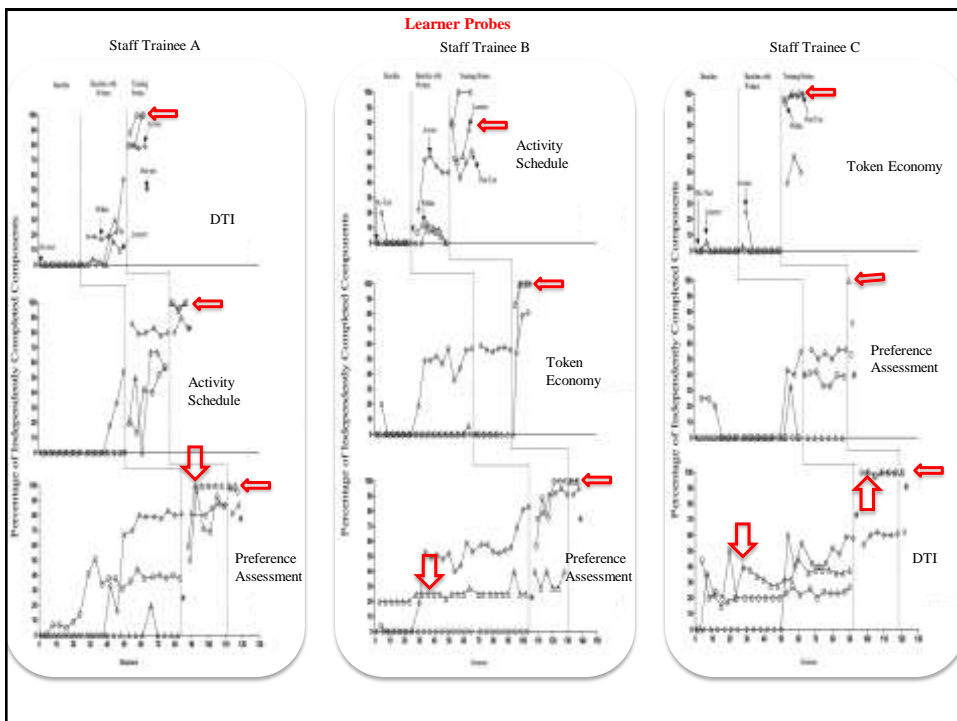
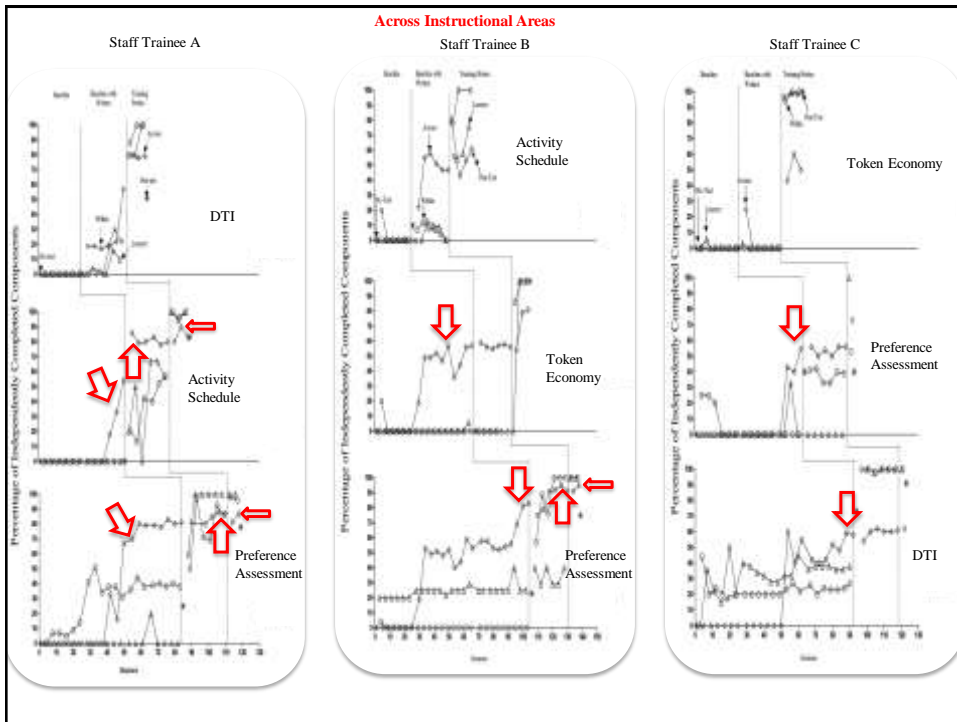
Inter-observer agreement

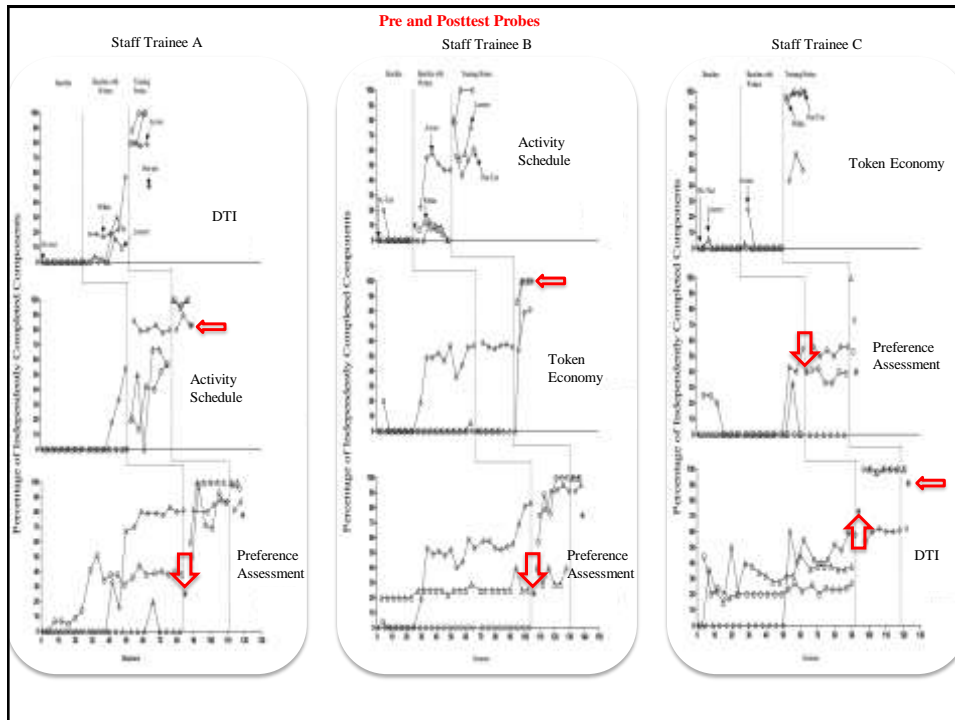
| Staff Trainee | Baseline | Baseline with written instructions | Training |
|---------------|--|---|----------|
| A | 100% | 99.8%  | 100% |
| B | 100% | 99.9% | 100% |
| C | 100%  | 100% | 100% |

Procedural Integrity

| Staff Trainee | Baseline | Baseline with written instructions | Training |
|---------------|---|---|---|
| A | 99.8% 100% | 99%, 100% | 100% 100%  |
| B |  100% 100% |  98.7%, 100% | 100% 100% |
| C | 100% 100% | 99.7%, 100% | 100% 100% |



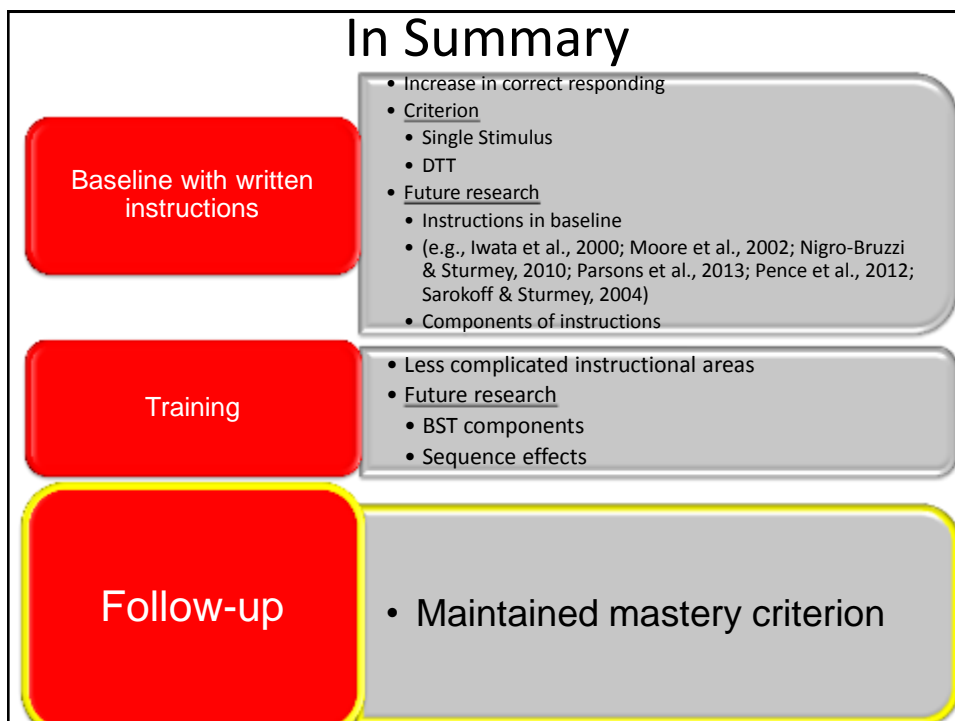
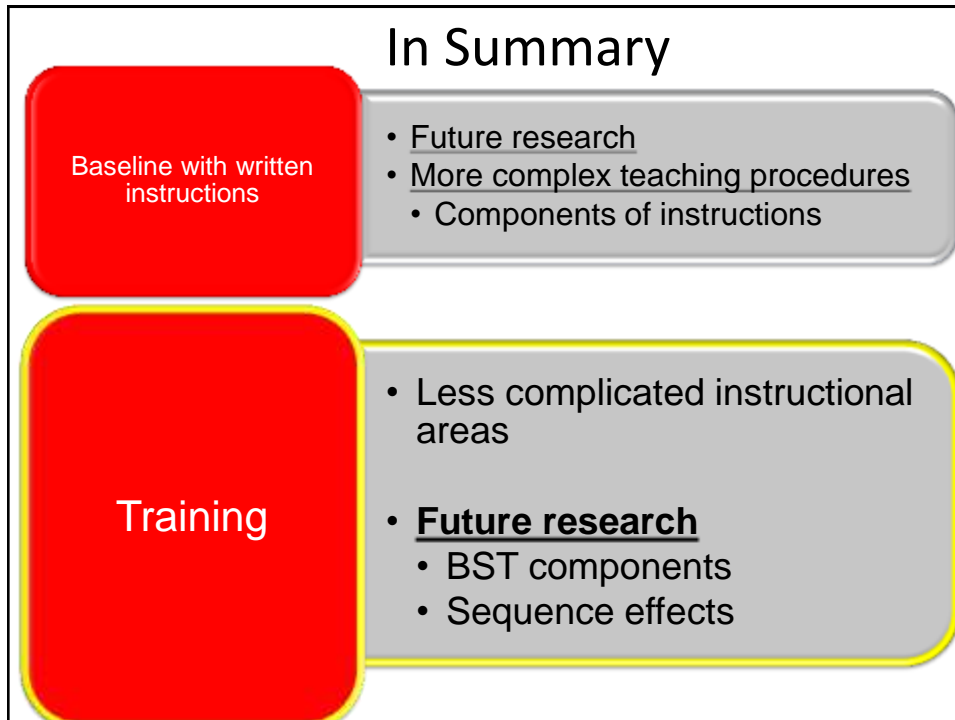




In Summary

**Baseline
with written
instructions**

- **Future research**
 - More complex teaching procedures
 - Components of instructions



Generalization

Within
instructional
areas

- Written instructions alone
- Future research
- Generalization strategies

Generalization

Within instructional areas

- Written instructions alone
- Future research
- Generalization strategies

Across
instructional
areas

- Generalized repertoire
- Future research
- Complex areas
- Other strategies

Generalization

Within instructional areas

- Written instructions alone
- Future research
- Generalization strategies

Across instructional areas

- Generalized repertoire
- Future research
- Complex areas
- Other strategies

Learner probes

- Variety of learner responses
- Controlled environment

Generalization

Within instructional areas

- More complex areas
- Future research
- Generalization strategies

Across instructional areas

- Generalized repertoire
- Future research
- Complex areas
- Other strategies

Learner probes

- Variety of learner responses
- Controlled environment

Pre- and Posttest probes

- Mastered programs to novel programs
- Learner responses
- Increased repertoire

Limitations of BST

- Trained supervisor
- Travel to trained supervisor
- Time consuming?



Video Modeling (VM)

- Might address some limitations of BST
- Show a video model of behavior such that it can be imitated in appropriate contexts (Catania et al., 2009)
 - Might limit need for trained professional
 - Convenience
 - Less costly
 - Less time consuming?
- Addition of voiceover instruction likely makes important components more salient
 - Parent training (e.g., Webster-Stratton, 1990)
 - Staff training (e.g., Catania et al., 2007; Lipschultz et al., 2015; Vladescu et al., 2012)



What Can VM be used for?

- Still scratching the surface of VM benefits
- Teach staff a variety of skills
 - Direct teaching procedures (Giannakakos, Vladescu, Kisamore, & Reeve, 2015)
 - Preference assessments (Lipschultz, Vladescu, Reeve, Reeve, & Dipsey, 2015)
 - Focus on generalization, maintenance, and social validity



Behavior Analysis in Practice
DOI 10.1002/abp.12017-015-0007-6



EMPIRICAL REPORT

Using Video Modeling with Voiceover Instruction Plus Feedback to Train Staff to Implement Direct Teaching Procedures

Antonia R. Giannakakos¹ & Leon C. Vladescu¹ & April N. Kisamore¹ & Sharon A. Reeve¹

- Direct teaching procedures
 - Most-to-Least, Least-to-Most, Prompt delay
- Utility of prompting procedures (Demchak, 1990)
- Staff preference (McDonnell & Ferguson, 1989)



Video Modeling with Voiceover Instruction (VMVO)

- Demonstrates for the viewer behavior she is expected to engage in



| Article |
|--------------------------|
| Catania et al. (2009) |
| Lipschultz et al. (2015) |
| Neef et al. (1991) |
| Macurick et al. (2008) |
| Moore et al. (2007) |
| Rosales et al. (2015) |
| Vladescu et al. (2012) |
| Weldy et al. (2014) |

Performance Feedback

- Increase staff treatment integrity (e.g., Casey & McWilliam, 2011; Ward-Horner & Sturmey, 2012)
- Decrease in trainer presence and training duration (DiGennero-Reed & Henley, 2015)

Purposes

- Evaluate VMVO as a prelude to in vivo training
- Evaluate generalized responding
 - Untrained direct teaching procedures
 - Actual consumer



Participants & Setting

- Three female graduate students (staff trainees)
- Actual consumer with autism spectrum disorder (ASD)
- Simulated consumer



Design and Dependent Variable

- Multiple baseline across participants (Baer, Wolf, & Risley, 1968)
- Percentage of correctly completed steps



Direct Teaching Procedures

- Trained Procedures
 - Most-to-Least (MTL)
- Untrained Procedures
 - Least-to-Most (LTM)
 - Prompt Delay (PD)



| Steps | MTL | LTM | PD |
|--|-----|-----|----|
| Fill out the data sheet | X | X | X |
| Establish attending | X | X | X |
| Present clear instruction | X | X | X |
| Present correct prompt -Physical, model, verbal | X | | |
| Present correct prompt -Verbal, model, physical | | X | |
| Provide immediate prompt (0 s) | | | X |
| Wait 5 s for response | X | X | X |
| Increase/ decrease intrusiveness of prompts | X | X | X |
| Immediate reinforcement for correct response | X | X | X |
| Manage errors and inappropriate behaviors | X | X | X |
| Record data | X | X | X |
| Calculate data | X | X | X |

Simulated Consumer Skill Programs

Leisure

(Playing with blocks, completing a puzzle)

Self-help

(Zipping a jacket, buttoning a shirt)

Educational

(Receptive ID of body parts, following one step directions)

Actual Consumer Skill Programs

Stuffing envelopes

Folding towels

Simulated Consumer Scripts

| Trial | Simulated Consumer |
|-------|---|
| 1 | <ul style="list-style-type: none"> • Provide eye contact • Correct response (prompted) |
| 2 | <ul style="list-style-type: none"> • Do not provide eye contact • Correct response (prompted) |
| 3 | <ul style="list-style-type: none"> • Provide eye contact • Incorrect response |
| 4 | <ul style="list-style-type: none"> • Provide eye contact • No response |
| 5 | <ul style="list-style-type: none"> • Provide eye contact • Correct response (prompted) |
| 6 | <ul style="list-style-type: none"> • Provide eye contact • Correct response (prompted) |
| 7 | <ul style="list-style-type: none"> • Provide eye contact • Stereotypy |
| 8 | <ul style="list-style-type: none"> • Provide eye contact • Correct response |
| 9 | <ul style="list-style-type: none"> • Provide eye contact • Problem behavior |
| 10 | <ul style="list-style-type: none"> • Provide eye contact • No response |

General Procedure

- Provide materials
- 10 minutes to review
- Provide instruction
- Sessions consisted of up to 10 trials

Procedure

Baseline

- No video

VMVO plus Feedback

Generalization

- No feedback

Feedback

Video Feedback



Procedure

Baseline

- First session
 - Viewed video
 - No feedback

VMVO plus Feedback

Generalization

Feedback

Video Feedback

- 26 min 47 s
- MTL procedure
- Voiceover instruction



Procedure

Baseline

VMVO plus Feedback

Generalization

Feedback

Video Feedback

- Subsequent sessions
 - Feedback only



Procedure

Baseline

VMVO plus Feedback

Generalization

Feedback

Video Feedback

- Untrained direct teaching procedures
 - Least-to-Most
 - Prompt Delay
- Actual consumer
- No video or feedback



Procedure

Baseline

- No video

VMVO plus Feedback

Generalization

- Feedback provided

Feedback

Video Feedback



Procedure

Baseline

- No video

VMVO plus Feedback

Generalization

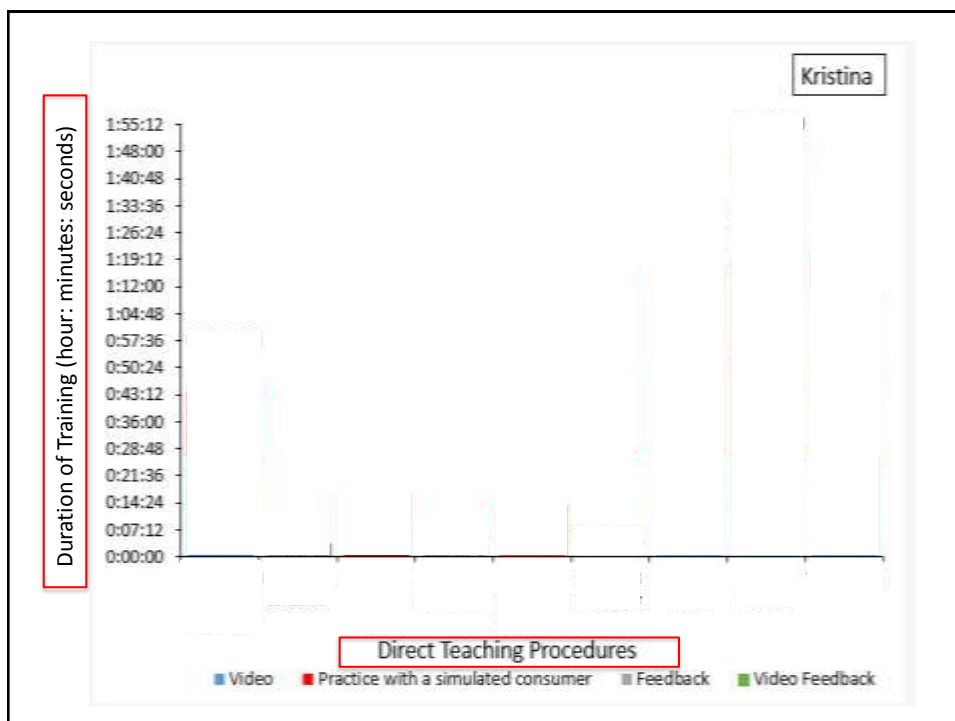
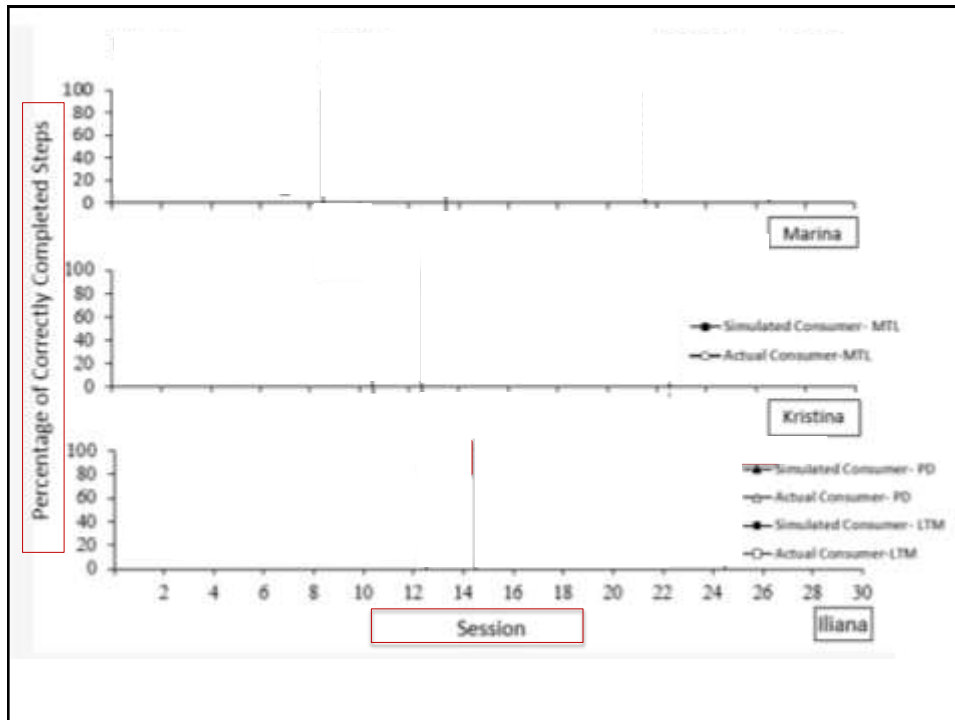
- Video of previous session

Feedback

- Feedback provided simultaneously

Video Feedback





Conclusions

- VMVO plus feedback was effective
 - Generalization to untrained procedures
 - Generalization to an actual consumer



Conclusions

- VMVO as prelude to in vivo training
 - Feedback as needed
 - Reduced training times



J Dev Phys Disabil
DOI 10.1007/s10882-015-9434-4

ORIGINAL ARTICLE

Using Video Modeling with Voiceover Instruction to Train Staff to Conduct Stimulus Preference Assessments

Joshua L. Lipschultz¹ & Jason C. Vladescu¹ &
Kenneth F. Reeve¹ & Sharon A. Reeve¹ &
Casey R. Dipsey¹

Assessing Preferences of Individuals With Developmental Disabilities: A Survey of Current Practices

Richard B. Graff, New England Center for Children
Amanda M. Karsten, Western New England University

| Preference Assessment Type | Percentage |
|---------------------------------------|------------|
| Paired-Stimulus | 70 |
| Multiple-Stimulus with Replacement | 34 |
| Free Operant | 34 |
| Single-Stimulus | 27 |
| Multiple-Stimulus without Replacement | 20 |

Implementing Assessments

1. Choose SPA
2. Identify stimuli
3. Implement assessment
4. Score/interpret results



Video Modeling

- Might not require trainer



| Reference | Assessment Trained | Components Taught | | | |
|-----------------------|----------------------|-------------------|------------------|----------------------------|-------------------------|
| | | Select SPA | Identify Stimuli | Implement SPA/collect data | Score/interpret results |
| Rosales et al. (2015) | PS, MSWO, FO | No | No | Yes | Yes |
| Weldy et al. (2014) | Brief MSWO, Brief FO | No | No | Yes | Yes |

| Table 1 <i>Steps for Completing Single-Stimulus, Paired-Stimulus, and MSWO Preference Assessments</i> | | | |
|--|-----------------------|-----------------|------|
| Step | Preference assessment | | |
| | Single stimulus | Paired Stimulus | MSWO |
| Choose appropriate SPA to conduct | X | X | X |
| Identify correct items to use in SPA | X | X | X |
| Present correct items | X | X | X |
| Present items appropriate distance from consumer | X | X | X |
| Present items in correct location | | X | X |
| Present items spaced evenly apart and/or equidistant from consumer | | X | X |
| Deliver instruction | | X | X |
| Block attempts to approach more than one item | | X | X |
| Allow 10 s to approach item | X | X | X |
| Provide access to approached item | X | X | X |
| Allow time to manipulate or consume item | X | X | X |
| If no item is approached within 10 s, re-present item(s) | X | X | X |
| Remove items that were not approached | | X | X |
| Record response | X | X | X |
| Rotate items before presenting next trial | | | X |
| Ignore problem behavior | X | X | X |
| Correctly calculate percentage of approaches | X | X | X |
| Rank items correctly | X | X | X |
| Identify item to use during teaching | X | X | X |

Purposes

- Train staff to conduct three types of preference assessments (SS, PS, MSWO) using a single video
- Train staff in the four identified components discussed earlier
- Generalization/Follow-up and Content and Social Validity



Staff trainees, Instructors, & Consumers

| | | | |
|----------------|-----------|---|--|
| Staff Trainees | | <ul style="list-style-type: none"> • 4 individuals • Limited experience | |
| Instructors | Simulated | 5 staff members | Baseline, Video Modeling, Follow-up, Generalization sessions |
| | Actual | Actual consumers' teachers | Generalization sessions |
| Consumers | Simulated | Experimenter | Baseline, Video Modeling, Follow-up, Generalization sessions |
| | Actual | 1 male with autism | Generalization sessions |

| Single-stimulus | | MSWO | |
|-----------------|---------------------------------|-------|---|
| Trial | Response | Trial | Response |
| 1 | Hands on desk/ Typical response | 1 | Consecutive selection/ Typical response |
| 2 | Typical response | 2 | Typical Response w/ Problem behavior |
| 3 | No response/ No response | 3 | Hands on desk/ Typical response |
| 4 | Typical Response/ Stereotypy | 4 | No response/ no response |

| Paired-stimulus | |
|-----------------|---|
| Trial | Response |
| 1 | Consecutive selection/ Typical response |
| 2 | Typical response |
| 3 | Hands on desk/ Simultaneous selection/ simultaneous selection |
| 4 | Typical response |
| 5 | Typical response |
| 6 | Hands on desk/ No response/Typical response |

Design and Measurement

- Multiple baseline across staff trainees
- Dependent variable
 - Percentage of correctly implemented steps
- Two consecutive sessions above 90%

Baseline

- Materials to conduct session
- Choose SPAs to conduct with hypothetical consumers
- Instructed to implement each of the preference assessments with a simulated consumer
- No feedback



Baseline

- Three BCBAs were surveyed
- Rated the video to have all the steps necessary to implement the three SPAs
- Additional information

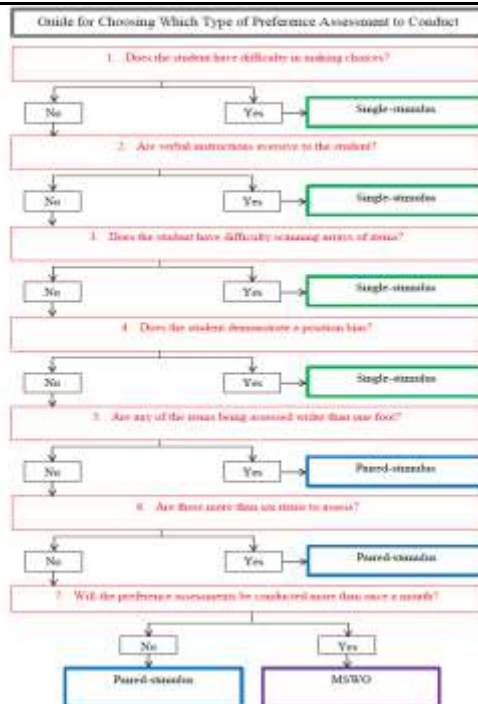
Video
Modeling
Content
Validity



Baseline

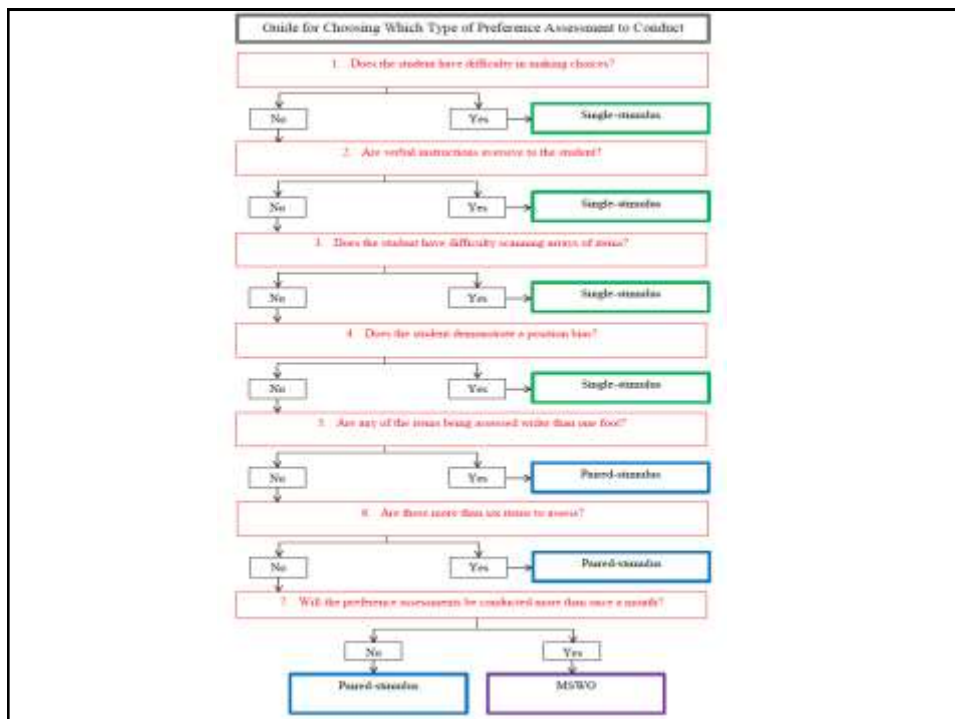
- Viewed video (19 min, 28 s)
- Session with simulated consumer within 5 min
- No feedback
- Instructions on job aid

Video Modeling



Sample Description

Gale is a 14-year-old female diagnosed with autism. She has been in an ABA program since she was 3 years old, so she has lots of experience learning in a discrete-trial training format. Throughout her schooling, she has never showed signs of a positional bias, nor has she had issues scanning and picking items out of an array. She is very good at staying in her seat, but she sometimes has tantrums that disrupt the classroom. **She does not seem to have difficulty making choices during school.** She frequently screams during tantrums that she does not want to work anymore, and she wants to go home. Her teachers don't believe that instructions are aversive to her. Her teachers are concerned that she has no motivation to work in school, and they feel like they can never figure out what she wants to work for during class. All of her toys that she plays with are less than 1 foot wide, and her teachers want to assess her preference for five toys. Her teachers want to conduct preference assessments with her about twice a month so she remains interested in working during school.



- Actual and simulated consumers
- Materials to conduct session
- Choose SPAs to conduct with hypothetical consumers
- Instructed to implement each of the preference assessments with a simulated consumer
- No feedback
- Job aid was provided

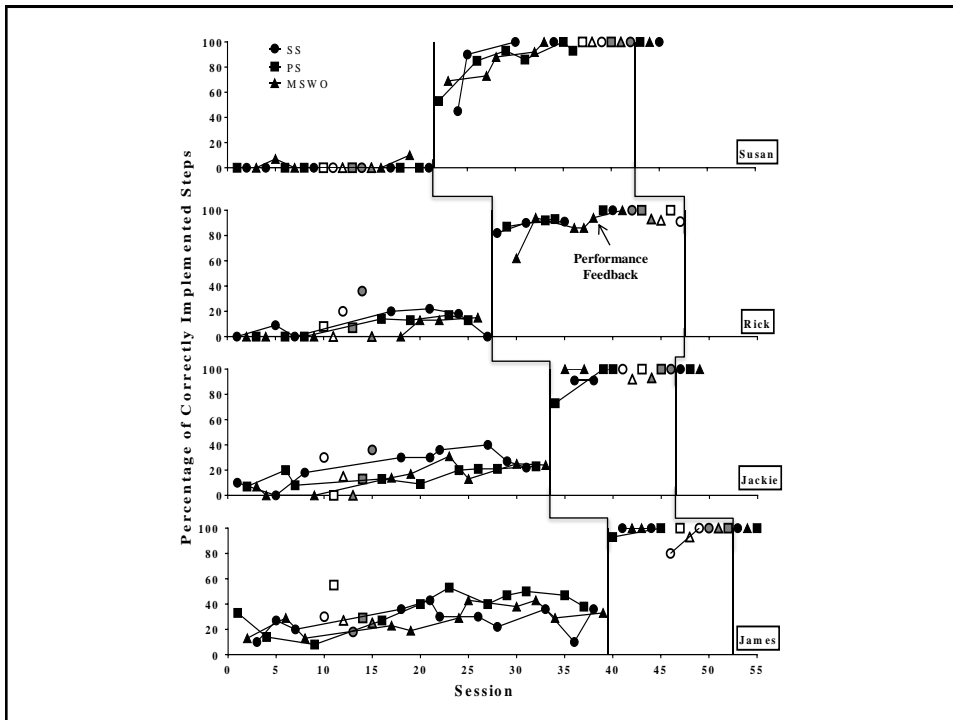
Generalization



Follow-up

- 1 week
- Materials to conduct session
- Choose SPAs to conduct with hypothetical consumers
- Instructed to implement each of the preference assessments with a simulated consumer
- No feedback
- Job aid was provided





Social Validity (Outcome)

- Graduate students watched pre- and post-treatment video clips
- Post-treatment clips rated as more competent

| Items | P1 | P2 | P3 | M |
|---|----|----|----|-----|
| How clear is your understanding of the procedure? | 6 | 6 | 6 | 6 |
| How acceptable do you find the training you received? | 6 | 5 | 7 | 6 |
| How willing are you to implement the training you received? | 7 | 7 | 6 | 6.7 |
| To what extent do you think there might be disadvantages in following this treatment? | 2 | 4 | 2 | 2.7 |
| How cost effective do you think it will be to implement this strategy to train staff? | 7 | 7 | 6 | 6.7 |
| How easy do you think it will be to implement the suggested training? | 4 | 5 | 7 | 5.3 |
| How likely is this training to make a permanent change in your behavior? | 6 | 3 | 6 | 5 |
| How much do you like the training you received? | 5 | 4 | 6 | 5 |
| How comfortable were you during the training? | 4 | 4 | 6 | 4.7 |
| How effective do you believe this training will be to train staff to implement stimulus preference assessments? | 6 | 3 | 6 | 5 |
| | | | | |

Conclusions

- Except for one session with Rick, performance feedback was not necessary
 - Trainer was not required while staff watched the training video
- Staff trainees were trained to implement the four components seemingly necessary to independently implement SPAs

Conclusions

- Training to implement three different types of SPAs using a single video



Conclusions

- Staff trainees demonstrated generalized responding



Conclusions

- Extend previous research
 - Follow up
 - Content validity
 - Social validity



Conclusions

- Extend previous research
 - Follow up
 - Content validity
 - Social validity



Conclusions

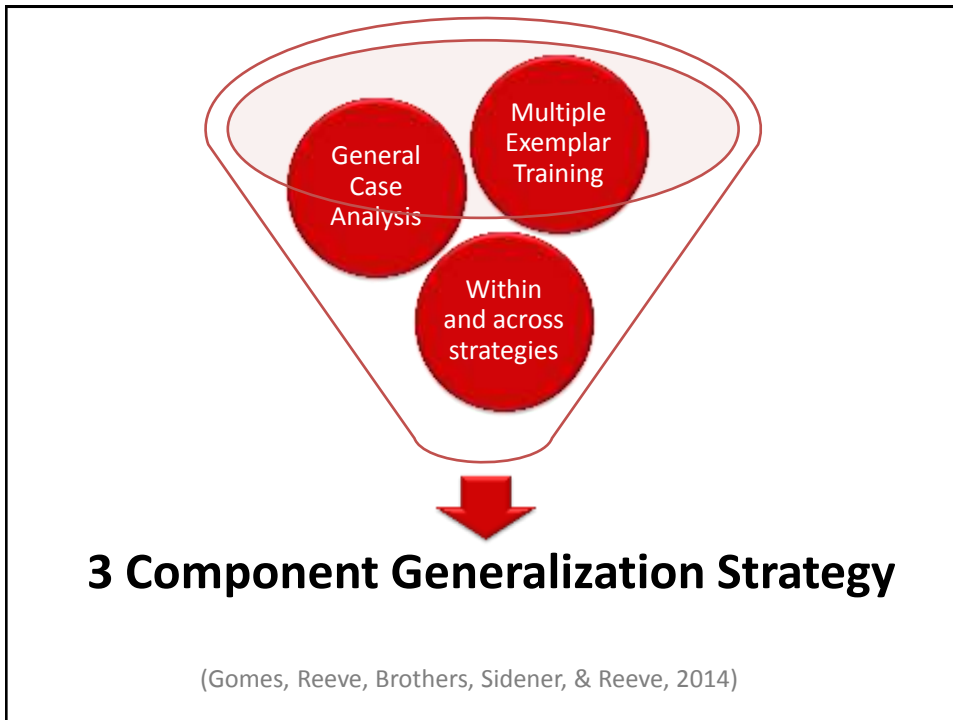
- Train staff to identify relevant characteristics of hypothetical consumers
- Select SPA based on those characteristics



Clinical Recommendations for Staff Training

- Consider how you are going to program for and assess generalization
 - Across time (i.e. response maintenance)
 - Across settings (i.e. setting/situation generalization)
 - Across behaviors (i.e. response generalization)
 - Across subjects
- Use a three component generalization strategy





Clinical Recommendations for Staff Training

- Program for maintenance
 - Thin the schedule of reinforcement
 - Teach meaningful skills
- Consider social validity
 - Train meaningful skills
 - Train in interesting ways
 - Train both verbal and performance skills
 - Think about staff needs and motivating operations

Research Recommendations for Staff Training

- Social validity
 - What are the barriers to implementation?
 - What do staff prefer during training?
- More research on complex skills
 - Communication, data-based decision-making
- Maintenance
 - Do the results hold up over time?



Why train parents?

- Spend a large amount of time with their children
- Manage current and future problem behavior
- Teach new skills to their children
- Family priorities increase social validity and implementation of intervention (Moes & Frea, 2002)
- Evaluate claims about interventions
- Advocate/communicate effectively for their children



Benefits of Parent Training

- Family norms + priorities
- Parent nominated tasks
- Savings of time & money
- Decrease in family stress (travel, scheduling)
- Parents' increased quality of life

Increased social validity

(Symon & Boettcher, 2008; Tarbox, Persicke, & Kenzer, 2013; National Research Council, 2001)



Challenges Related to Parent Training

- Do children come with a handbook?



Challenges Related to Parent Training

- Is each child the same?



Challenges Related to Parent Training

- Unique problems make it difficult to follow through or perform with high integrity
- Parents are people too!
 - Must consider role of covert verbal behavior and rules
 - Live up to society's expectations
 - Negative reinforcement cycle (Carr, Taylor, & Robinson, 1991; Berberich, 1971; Stocco & Thompson, 2015)
 - Negative self-talk

Problems Associated with Parent Implementation of Interventions

(Allen & Warzak, 2000)

- Establishing operations (EOs)
- Acquisition
- Generalization
- Consequent events



Acquisition Challenges

- One procedure might work for one parent but not another
- Unclear which components of training are essential
- Training takes too long
- Training is not meaningful to the parent



Addressing Acquisition Challenges

- Do verbal and performance training
- Conduct component analyses
- Make training brief
 - Gather data on training time
- Evaluate social validity of the procedures



EO Challenges

- Restricted resources (e.g., time, finances, assistance)
 - Need fast procedures that result in fast improvement
 - Needs to be easily available and inexpensive
 - Needs social support
- Social disapproval
 - Training and subsequent procedures might not be socially valid



Addressing EO Challenges

- Use cost effective training that can be done in a short period of time
- Make sure training procedures are socially valid



Generalization Challenges

- Failure to transfer control from training environment to home
- Weak rule following repertoires



Addressing Generalization Challenges

- Program for generalization!
 - General-case analysis (Sprague & Horner, 1984; Reeve, Reeve, Townsend, & Poulson, 2007)
 - Multiple exemplars (Stokes & Baer, 1977)
 - Common stimuli (Stokes & Baer, 1977)
 - Within and across strategies (Gomes, Reeve, Brothers, Sidener, & Reeve, 2014)
 - Focus on teaching effective rules in terms parents can understand

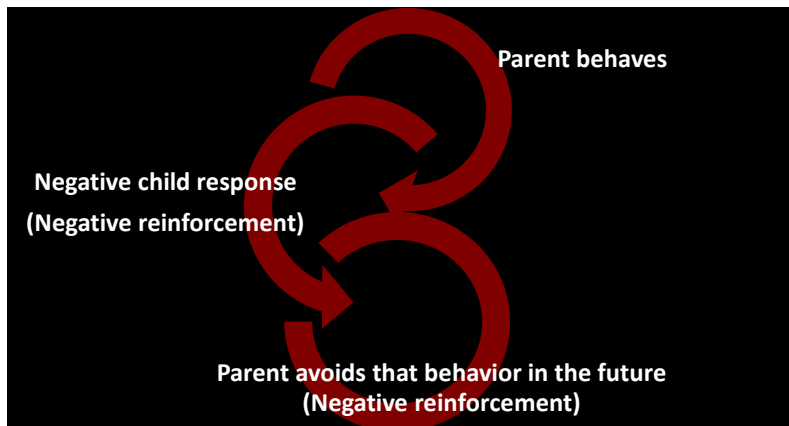


Consequent Challenges

- Competing contingencies
 - Other responsibilities
 - Other more potent reinforcers
 - Response effort
- Negative reinforcement cycle



Negative Reinforcement Cycle



(Carr, Taylor, & Robinson, 1991; Berberich, 1971; Stocco & Thompson, 2015)

Addressing Consequent Challenges

- Use cost effective training that can be done in a short period of time
- Help parents contact other reinforcers
 - Support groups
 - Set up reinforcing contingencies

How Do We Train Parents?

- Identify skills that need to be taught
- Identify barriers specific to parents
- Use evidence-based interventions
 - BST
 - VM



BST and Parent Training

- **DTT** (Charlop-Christy & Carpenter, 2000)
- **Incidental teaching** (Charlop-Christy & Carpenter, 2000; Hsieh, Wilder, & Abellon, 2011)
- **Guided compliance** (Miles & Wilder, 2009; Tarbox, Wallace, Penrod, & Tarbox, 2007)
- **Natural language paradigm** (Laski, Charlop, & Schreibman, 1988)
- **Vocal play initiations** (Reagon & Higbee, 2009)



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*EFFECTS OF BEHAVIORAL SKILLS TRAINING ON PARENTAL
TREATMENT OF CHILDREN'S FOOD SELECTIVITY*

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BST for Parent Training of Food Selectivity Intervention

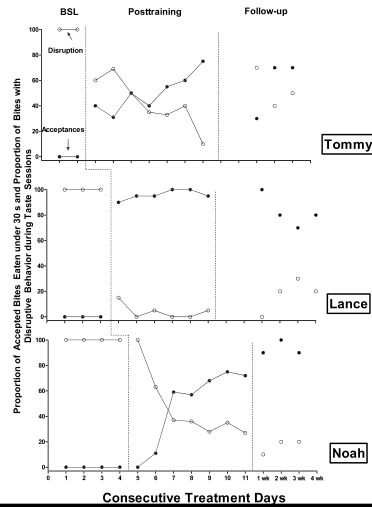
- Parents of 3 children with ASD and food selectivity
- Home-based intervention
 - Taste exposure, escape extinction, and fading
- Maintenance assessed via parent report
- Lack programming and assessment of generalization



Table 1
Average Percentage of Correct Steps Performed

| | Baseline TS | Posttraining TS | Follow-up TS | Baseline PM | Posttraining PM | Follow-up PM |
|-------------|-------------|-----------------|--------------|-------------|-----------------|--------------|
| Tommy's mom | 40 | 95 | 91 | 85 | 94 | 89 |
| Lance's mom | 44 | 98 | 86 | 86 | 92 | 90 |
| Noah's mom | 29 | 99 | 94 | 70 | 97 | 94 |

Note. TS = taste sessions; PM = probe meals.



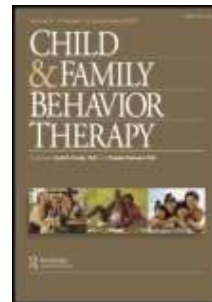
Video Modeling and Parent Training

- Compliance (Webster-Stratton (1990, 2000, 2001)
- Skill acquisition (Koegel, Glahn, & Nieminen, 1978)
- Maternal play, assistance, and provision of consequences (Phaneuf & McIntyre, 2007)

The Effects of Video Modeling with Voiceover Instruction and On-Screen Text on Parent Implementation of Guided Compliance

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Noncompliance

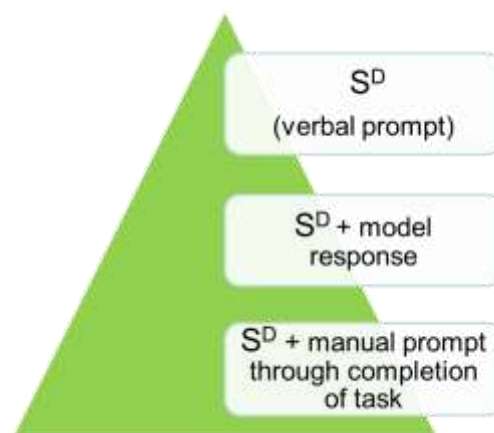
- Failure to initiate a task or complete a task; behave in accordance to a request, direction, or rule; or interact socially (McMahon & Forehand, 2003; Wilder, 2011)
- Interferes with skill acquisition (Luiselli, 2009)
- Affects caregiver interactions with child (Luiselli, 2009)

Noncompliance Research

- Noncontingent access to preferred items (Cote et al., 2005)
- Advance notice (Wilder et al., 2006)
- Rationales (Wilder et al., 2010)
- Decreased response effort (Fischetti et al., 2012)
- Hi-P instructional sequence (e.g., Belfiore et al., 2008; Mace et al., 1988; Smith & Lerman, 1999; Wilder et al., 2010)
- Guided compliance (e.g., Horner & Keilitz, 1975)
- Time out (Rortveldt & Miltenberger, 1994)



Guided Compliance



Teaching Guided Compliance

- Previous research evaluated behavioral skills training with caregivers (Miles & Wilder, 2009; Smith & Lerman, 1999)
 - Effective
 - Limited information about generalization of parent behavior to untrained tasks/locations
 - Requires trained professional



Purpose

- Evaluate video modeling with voiceover instruction (VMVO) on parent implementation of guided compliance procedures
- Teach parent-selected targets to enhance implementation and social validity
- Program for and assess generalization to children with autism and untrained tasks and locations



| | Participant 1 | Participant 2 | Participant 3 |
|------------------------|---|------------------------------------|----------------------------|
| Sex: | Male | Female | Female |
| Age: | 43 | 47 | 40 |
| Marital Status: | Married | Married | Married |
| Education: | MBA | MBA | MA Ed |
| Employment: | Full-time; outside home | Full-time; at-home | Full-time; outside home |
| Income: | >\$105K/yr | >\$105K/yr | >\$105K/yr |
| Children: | 8 y female - ASD; 7 y male - ADHD, dyslexia | 9 y male - ASD, cystic fibrosis | 6 y female - ASD |

Method

- **Setting**
 - Participants' homes
 - Participant, their children, experimenter, and research assistant present
 - Experimenter served as a confederate during training
 - Generalization sessions took place with their own children
- **Dependent Variable**
 - Percentage components implemented correctly
 - 90% = mastery
- **Multiple baseline design**
 - Across participants

Training Targets

- Identified via parent interview
- Multiple exemplars
 - 3 training locations
 - 5 tasks per location

| Participant 3 | Set 1: Bedroom and Kitchen |
|---------------|-------------------------------|
| Task 1 | Put clothes in laundry basket |
| Task 2 | Throw in garbage |
| Task 3 | Put pillows on bed |
| Task 4 | Get a napkin |
| Task 5 | Close closet door |

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Materials

- Scripted responses
 - Confederate followed scripted responses to provide exposure to multiple types of responses
- Written instructions
 - 1-page description of guided compliance procedures
 - Written at 5th Grade reading level
- Guided compliance training video
 - 12 min 34 s in length
 - Video model with voiceover instruction (VMVO)
 - On-screen text
 - Multiple exemplars of responses to directions

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Baseline

- Participants given a list of tasks
- No prompts or feedback provided

Please ask your child to perform the following tasks. Give directions and respond to your child as you normally would without a researcher present.

| | |
|----------------------------------|--------------------------------|
| 1. Get a clean shirt | 6. Get a snack |
| 2. Get a cup | 7. Put laundry in the basket |
| 3. Get a spoon | 8. Put dishes in the sink |
| 4. Put your pillows on the bed | 9. Get a drink from the fridge |
| 5. Put clean socks in the drawer | 10. Get your shoes |

Written Instructions

- Given instructions
- Told to read instructions
- Given list of tasks and instructed to provide directions
- No prompts or feedback provided

VMVO

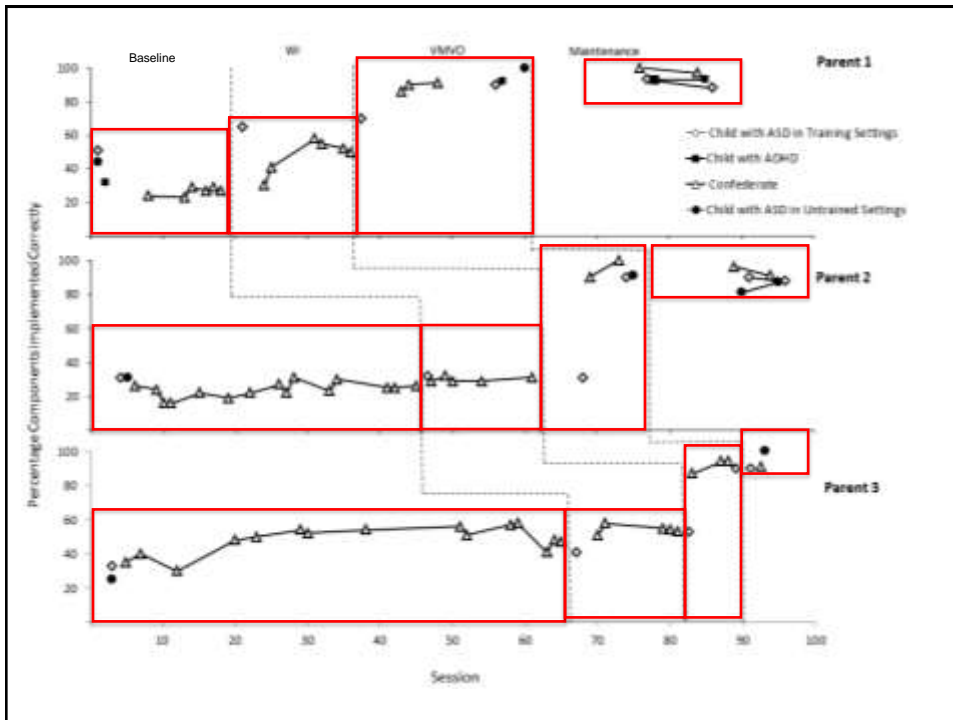
- Instructed to watch video at beginning of session
- Given list of tasks and instructed to provide directions
- No prompts or feedback given



Generalization

- Programmed via training across a variety of
 - Settings
 - Tasks
 - Child responses
- Assessed
 - With child with autism during baseline, training, and maintenance
 - With a child with ADHD (for Participant 1)
 - In untrained locations and with untrained tasks
 - During maintenance at 1 and 2 months





Social Validity Results

How do you feel about watching a video model to learn new skills?

$M = 4.9$ (range: 4-5)

How do you feel about guided compliance to help your child follow directions?

$M = 4.6$ (range: 4-5)

Overall, how would you rate the outcomes of your training?

$M = 4.7$ (range: 4-5)

(Reimers et al., 1992)

Conclusions

- VMVO is effective for teaching parents how to implement guided compliance procedures
- Implementation of the procedures generalized to untrained locations and tasks
- Participants rated the procedures highly
- Use of how-to videos is common
- Required up-front work on part of researcher, but easy implementation after



Clinical Recommendations for Parent Training

- Consider issues related to parent implementation and training
- Program for and assess generalization
- Program for and assess maintenance
- Evaluate social validity



Future Parent Training Research

- Train parents how to conduct research
 - Evaluate claims about interventions (Love et al., 2013)
- Secure appropriate medical and related services
 - Advocate with schools and other organizations
- Train to train other caregivers (Symon, 2005)



Innovations in Parent and Staff Training

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